

Annual Review

1 December 2009 - 30 November 2010



*'We had the most wonderful two days at Brainwave Centre.
At the end of the two days Initial Assessment, I have gone
home with positive feelings and full of hope instead of despair.'*



www.brainwave.org.uk

Enquiries: enquiries@brainwave.org.uk
See what we do at: www.youtube.com/BrainwaveCentre

Welcome to Brainwave

Founded in 1982, Brainwave exists to help children with disabilities and Developmental Delay achieve their full potential. The children we work with have a range of conditions including brain injuries such as Cerebral Palsy, genetic conditions such as Down's Syndrome, and Autism. Almost 85% of the families on a Brainwave Programme say we make a significant difference to their child. We hope this document will give you an idea of our impact on the lives we touch.

The number of families on Programme continues to rise. In 2010, there were 538 on Programme through our Centres in Bridgwater, Warrington and Witham and our satellite clinics in Scotland and Ireland, an increase of 12% from 2009 and taking us closer to our target of 770 children on the Programme by 2015.

This is an ambitious target for a small charity but one we are determined to reach. We are confident that we will do so, as we have already more than doubled the number of children we support since 2004. Even so, we are only able to help a small proportion of the 27,000 children who are born with or develop, a disability every year.



We are grateful to our many supporters who continue to assist and who allow us to make an amazing difference to so many children, giving the citizens of tomorrow a little more independence today.

Martin Jackson

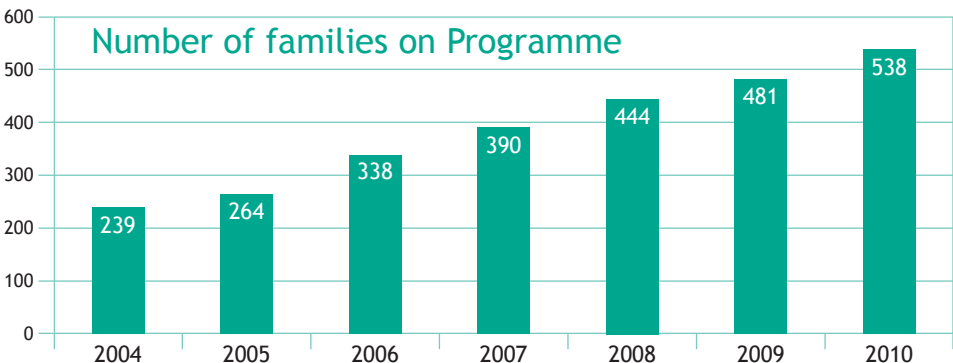
Chairman, January 2011

Neuroplasticity

Brainwave's therapy Programmes are aimed at improving all areas of a child's development, including physical, cognitive and educational.

Our qualified and experienced staff are drawn from the mainstream fields of physiotherapy, occupational therapy and education and base their programmes on the theory of neuroplasticity. This means frequent activities and exercises, with a degree of repetition, which encourage new neural pathways to form in the brain, enabling a child to carry out actions that were previously thought impossible.

Brainwave's Programme is designed to be carried out by the family on a daily basis. It is this regular therapy, as well as its content, that encourages a child's development. The Programme also empowers parents and carers, as they take an active part in, and ownership of, their child's progress. This can have a positive therapeutic effect on the whole family.



What we do

Brainwave principally supports children between the ages of six months and twelve years. Families often come to us when they have exhausted all other options. Our response is always to see what we can achieve, focusing on what a child can do, not what they can't.

We have the time and facilities to help parents do just that.



After an initial discussion to explain the Brainwave approach, we invite the family to one of our Centres, where our

skilled therapists assess their child in a relaxed, friendly and caring environment. This Initial Assessment lasts two days, giving us time to understand the child, their current abilities and their goals.

It also gives us time to appreciate the entire family's needs, helping parents and carers to understand their child. If we can, we like to get the child's brothers and sisters involved too. The therapy team then designs an exercise Programme, to meet each child's particular needs. The target areas might include visual cognition, hearing and comprehension, movement, speech, hand function, self help and social skills.

Our therapy team has the skills to develop a Programme, but it is the parents who have the love and commitment that no other carer can match. We show them how to carry out the Programme, so they can do it at home and provide their child with a structured and stimulating framework in which they can excel and reach their full potential. This might be anything from feeding themselves or walking, to recognising numbers and forming sentences.

We film the Programme and give the family a DVD to refer to at home. We also provide them with essential equipment, such as a

physiotherapy ball or vestibular (rocking) board, or computer software for PC based cognitive programmes.

The child's therapists are always available for the families to talk to between Assessments. We also support families between Assessments through our regional family support network. These Family Facilitators have a number of roles, including providing peer support and putting the families in contact with other groups and organisations that might help reduce the loneliness and frustration that some of our families feel. We try not to duplicate the work of other organisations, preferring to act as a partner or conduit. The Family Facilitators also give our therapy team valuable insights into how often the Programmes are being delivered, by whom and whether there are any problems. In addition, the team produces a six monthly newsletter that provides useful contacts and tips for parents.

We invite the families back for a Reassessment every four to six months, depending on their child's needs. This enables us to review their progress and to adjust the Programme as necessary.



Typically a child will spend around two years on Programme. With this amount of structured play and formal exercise, the results can be exceptional. The majority of children on Programme make measurable progress and some achieve a degree of independence entirely unexpected by their families.

The Brainwave Approach

The Programme

When a family comes to Brainwave for a Reassessment we review the child's progress and identify new goals.

The following is part of one child's report and revised Programme following a Reassessment.

Improvements

When our Therapy Team saw Jane in August, they were pleased that she had made 'some lovely improvements'. Her general understanding had improved and although she still appeared restless, she was happy to engage in different activities and follow simple commands.

The key points of the Reassessments were:

- When sitting and lying down, her spinal alignment had improved. This will help keep her scoliosis concave (bent spine) in check.
- Jane shows poor reaction to touch on the sole of her left foot. This impacts on her poor foot clearance when walking and causes her to trip.
- There is an improvement in the use of her weaker left side. She will raise her hand to touch and push a ball into a toy.
- Jane is now able to open gates and doors when they need pushing or pulling.
- Increasing Jane's shoulder strength should improve her fine motor skills.
- There was significant progress in Jane's visual attentiveness, with Jane looking around at objects and occasionally giving eye contact.
- Jane was able to follow simple commands, such as 'Please sit down'.
- With more complex commands, Jane needed physical prompts but she was still willing to complete the task.



Aims of Brainwave's Therapy Programme

Jane continues to make slow and steady progress, and her general understanding has much improved since her last Reassessment. The Programme was adjusted slightly to reflect her improvement, with both physical and cognitive aims.

Physical:

1. Maintain her ankle range of movement.
2. Strengthen Jane's shoulder stability.
3. Strengthen Jane's trunk through the use of more rotation in order to provide better support for her spine.
4. Continue to increase the use of the left side of her body.

Cognitive:

1. To develop her personality.
2. To encourage greater interaction with her environment.

New Programme

ACTIVITY	TIME (MINUTES)
Ankle stretches	2
<i>To both legs. Achilles and hamstring. Passive ankle movements, good toes, naughty toes and side to side.</i>	
Wheelbarrow	2
<i>Over roll, encourage Jane to take weight through her arms to encourage better shoulder position.</i>	
Backwards over ball	2
<i>Start with Jane sitting on a peanut ball to encourage her to initiate bouncing. Give physical prompts if needed. Prompt Jane to then lie over the ball and sit up through using trunk rotation and supporting arm if needed. Repeat to both sides. Encourage more rotation by getting her to reach for objects to her side.</i>	
Picking up objects	2
<i>Encourage Jane to pick up objects from the floor.</i>	
Standing at bench	-
<i>Correct leg length by using 1.5 centimetre wedge under left foot, encourage Jane to use her hands for support rather than leaning against bench. Correct her left foot position also.</i>	
Side sitting	2
<i>Weight bearing through arm, more to right side than left.</i>	
Interactive stories	2
<i>Include picture and object discrimination.</i>	
Brushing and tactile to body	2
<i>Brush Jane with the surgical brush and other tactile materials.</i>	

Sensory Garden at Bridgewater (left)



Alex

Alex is four years old and an absolute joy. He is a happy, lively boy who is the light of my and my husband Michael's lives. Alex has Spastic Diplegia.

Alex was born by emergency caesarean section in January 2007. It was immediately obvious that he was very poorly and the silence in the operating theatre was deafening. We knew several people were working on him but nobody told us anything. It was several hours before we were able to see him. There was talk of transferring him to another hospital and a 50/50 chance of survival. Was this really happening to us?

The next few days were critical and an emotional rollercoaster. Alex had suffered oxygen deprivation and the future was uncertain. Day by day he made progress in small steps, such as having one of his many drugs reduced or coming off the ventilator. After four weeks in the neonatal unit, we went home as a family.

Alex's development was always somewhat behind his peers but progress was progress and every small achievement was a huge one for us. I'd go to his monthly physio appointments armed with the latest 'success' but often left feeling down because he hadn't achieved more. I felt there must be more we could do to help. Surely there were exercises we could do at home? It seemed obvious to me that little progress could be made with once monthly physiotherapy and my quest began! I spent many hours scouring the internet. We couldn't be the only family in this position.

I learned to question anything I didn't feel happy with and to trust my gut instinct. I knew I needed to find structured, regular input for Alex.

I discovered Brainwave in December 2007 and immediately felt that we had to try it. Alex's Initial Assessment was in May 2008. Those two days changed everything! We went home

exhausted and I recall saying how we hadn't heard the words 'can't, won't or don't'. Suddenly I felt as if 'we' could do something. Alex was being seen as the individual little boy he is and not just 'a n other'. I felt positive and hopeful. The Initial Assessment was hard at times, especially day one when Alex let everybody know he was there. He was introduced to so many new things it was almost overwhelming but I just knew we'd be okay.

We went home armed with our Programme and oodles of positivity. This was a new beginning. Within a few days we saw changes in Alex. He started to sleep on his side, something he'd never been able to do. He was getting himself up against a low bench.

It was as if a switch had been flicked. We haven't looked back since. His progress has been fabulous and he is now up on his feet and walking while holding an adult's hand for support. He also crawls at an alarming speed. His speech is very slow to appear, but in the meantime, Alex signs very competently and manages to get his point across!

Alex attends a mainstream pre-school three mornings a week and a special school two days a week. The split educational placement offers Alex the best of both worlds - specialist input and the chance to just be the adorable four year old boy he is.

Brainwave has empowered us, as parents, to have direct input into Alex's development and I can honestly say that Alex really enjoys the Programme, often signing 'more'. The attitude and approach of the staff is so refreshing that you can't help but feel motivated. The support carries on once you go home; a phone call, an email, there's always someone to help. Brainwave care. A lot can be learnt from their outlook and approach.

It isn't easy and there are lots of days when I wish we didn't have to do this but the rewards far outweigh the effort. I know that Alex wouldn't have made the progress he has without Brainwave.

Michaela

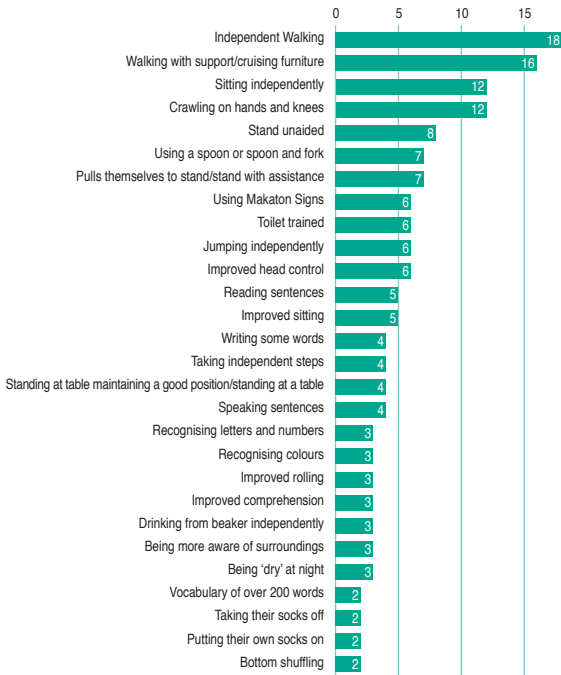
What we achieved

In addition to the 538 families on Programme at the end of the financial year, 134 families left the Programme during the year, many having achieved their goals. In total, Brainwave interacted with 657 families during the year.

The three Centres and satellite clinics in Ireland and Scotland delivered:

- 178 Initial Assessments (151 in 2009), an 18% increase.
- 566 Reassessments (510 in 2009), an 11% increase.
- 281 Certificates of Achievement were presented (220 in 2009), reflecting milestones in the children's development, a 28% increase.

Every Certificate implies that a child has greater independence than before. This has a direct impact on daily life for them and their families. Among the areas the Charity helped were the following:



In addition, there were lots of individual Awards varying from 'Blowing bubbles' to 'Waving goodbye'.

Brainwave aims to keep waiting times to visit a Centre at a reasonable level. Although our resources continue to be fully stretched, the recruitment of the extra therapy staff has decreased the waiting times to three months in the North West Centre and four for the South East. It remains five months for the South West Centre.

Family Feedback

We have continued our policy of seeking feedback to ensure that our services remain family focused and of the highest quality. We do this through a number of avenues, including a family survey and feedback forms, which are available at the three Centres.

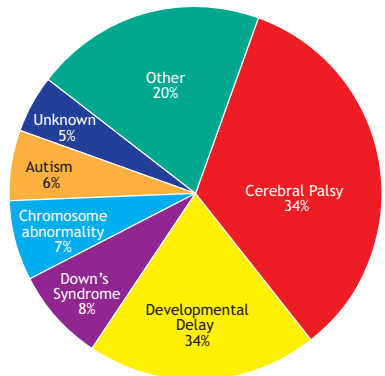
The feedback continues to reflect a high level of satisfaction. Some of the key results were:

- Almost 85% said that Brainwave has made a significant difference to their child.
- 50% said that their child had exceeded expectations due to the Programme.
- 81% thought Brainwave had given them hope for the future.
- 80% said that Brainwave's support had helped the whole family.

The feedback also gave us ideas for improving our services, including better communication about what to expect from the first visit to a Centre, and more facilities to occupy children at lunchtimes. These ideas, and others, are being implemented.

The Children

There is no such thing as a typical child on the Brainwave Programme. Many of the children have a number of issues and some have no diagnosis at all. Over half the children on Programme at the end of 2010 had a primary diagnosis of either Cerebral Palsy or Developmental Delay as the following pie chart shows.



The Facilities

Brainwave continues to invest in the Centres. For example, all three Centres now have the latest sensory swings, which are proving very valuable in therapy.

South West Therapy Centre

The South West Centre, which is owned by Brainwave, is in Bridgwater, Somerset. Over the year it supported 244 children and their families. The therapy staff consists of the therapy manager, four physiotherapists, one occupational therapist, three educationalists and developmentalists, a peripatetic music therapist and a speech and language therapist.

The Centre has:

- Four therapy rooms
- A sensory/cognitive suite
- A sensory garden
- Hydrotherapy pool
- Five well-equipped self catering bungalows, for use by families attending the Centre.
- A family room for use by families between therapy sessions.



South East Therapy Centre

We opened the South East Centre in Witham, Essex, in February 2007. The team includes two physiotherapists, a full time and a part time occupational therapist and a qualified developmentalist/educationalist. They supported 134 children and their families in the last year. The Centre has two therapy rooms, a sensory/cognitive suite and a family room and kitchen. There is also a garden.

North West Therapy Centre

The Centre was set up in 2009 thanks to funding from the October Club, and the state of the art sensory room with its interactive floor was paid for by a donation from the St James's Place Foundation. The Centre is a similar size to the South East, with two therapy rooms, a sensory room and a family room. The team comprises of two physiotherapists and an occupational therapist plus a developmentalist /educationalist. They currently support 71 children and their families but there is capacity to support many more.



Satellite Clinics

Brainwave supports children in Ireland through twice yearly satellite clinics, which offer great accessibility and flexibility for families. There are

50 children following a Brainwave Programme.

In Scotland, we continue to provide clinics in May and November at the Subud Centre in Perth, for 39 families.

These outreach clinics have grown by 17% from 2009.

Home Support

Towards the end of the year, we reviewed and restructured the Regional Family Coordinator service, to maximise the efficiency and to increase coverage to the whole of the UK, rather than the 20 counties they originally covered. To reflect these changes, the name of the service was changed to Family Facilitators.

Our analysis has shown that, through the support they give, they can increase the percentage of families remaining on Programme from the previous year from 67% to 80%.

Fundraising

It costs about £3,500 a year to provide an individual Programme for one child. Brainwave does not receive any funding from Government and relies entirely on donations to carry out its work. We ask parents to contribute to the cost of their child's Initial Assessment and Reassessments, but we will never turn anyone away if we think we can help them.

Our main sources of funds are donations from companies, trusts and individuals, and our network of charity shops. We are very grateful indeed to everybody involved with Brainwave in this way. Their generous support, both financially and with their time, enables us to provide our services.

We have had a number of groups supporting us including schools, Lions, Rotary Clubs, Scouts, and other clubs including Essex Goldwing Bikers (*picture below*).



During 2010, 178 organisations and individuals made donations of £1,000 or more, compared to 176 in 2009.

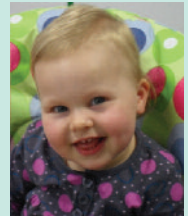
We are especially grateful to the following trusts and companies which all made donations in excess of £10,000: BBC Children In Need Appeal, The Bernard Lewis Family Charity Trust, Chartis UK Services Limited, Cheyne Charity For Children With Cerebral Palsy, The Clothworkers' Foundation, The Doughty Hanson Charitable Foundation, The Elizabeth & Prince Zaiger Trust, The Foyle Foundation, FunRaising Events Ltd, The Generations Charitable Trust, Goldman Sachs Gives (UK), Lloyds TSB Foundation for England & Wales, The Mercers' Charitable Foundation, Merchant Taylors' Company, The Rank Foundation, St. James's Place Foundation, Simplyhealth, The Sobell Foundation, United Tyre Co Ltd, and The Waterloo Foundation.



We made a significant investment in acquiring new donors, through face to face recruitment of regular givers. As a result, we now have 3,754 donors, compared to around 1,475 in 2009.

Helping an individual child

We now have 40 Guardians who donate £3,500 (including Gift Aid*) to sponsor an individual child for a year. In return, the sponsor gets regular updates so they can see where their money is being spent and the impact it has.



We are finding more and more families asking us for financial support to cover the cost of the Initial Assessment and Reassessments. Our bursary fund, established for this purpose, has been very heavily used recently and the need for more Guardians to help an individual child has become more pressing. We have 90 children who need financial assistance.

If you think you can help, please contact:

South East and South West:
Sarah Drake: 07872 548449;
sarahdrake@brainwave.org.uk

North West: Julie Verne: 07738 252191;
julieverne@brainwave.org.uk

* Gift Aid allows Brainwave to reclaim the basic rate tax of 25p on every £1 donated from HM Revenue & Customs. If you pay higher rate tax you can claim extra relief on your donations.

Edward

Edward was born in 2005 and got into distress during the labour. He had a decelerating heart rate that didn't recover. We ended up with an emergency forceps delivery and I knew instinctively that something was wrong.

Edward wasn't breathing. He was taken to Neo-natal Intensive Care, where he was ventilated. It was the worst moment of my life. After 35 minutes, he decided to breathe by himself. Within the first 24 hours he suffered from abnormal movements or fits, so he was heavily sedated. We then spent the next 12 days with him in intensive care and another four in the special care baby unit before he was finally discharged and we could bring our gorgeous baby home.

We were told that he would have to be monitored over the coming months but we were just glad to have him home.

When Edward was 16 months old, he was finally diagnosed with Spastic Quadriplegia Cerebral Palsy. Although in our heart of hearts we knew the consultant was going to tell us this, it still came as a shock. After hearing the news I hit Google and found Brainwave.

Edward's Cerebral Palsy severely affects his mobility. He can't walk unaided and, until recently, he was still in nappies. His fine motor skills are considerably delayed and awkward and his speech has also been delayed. He only started speaking in four or five word sentences about two years ago.



When we began our journey with the Brainwave we didn't know how it would help Edward, but the team were so positive that he would be able to achieve more independence that we felt really encouraged. Our first goal was to get him to crawl with a reciprocal movement instead of 'bunny hopping'. He achieved this in the first six months. When we returned for our first review, they couldn't believe his progress. Every time we go back for a Reassessment they are astounded at how well he has improved, and I know that if it wasn't for Brainwave he wouldn't be achieving the milestones that he is.

Since then, our objectives have been to improve his speech and his core stability, with our ultimate goal being to get him to walk unaided. This may never happen but with the Brainwave Programme, anything is possible. We never thought we would hear Edward speak so even though he turns six in March, you never know what is around the corner.

Brainwave's staff are amazing. They gave us new hope that we would be able to do something productive for our child. Their ethos of 'the parent knows the child best' is refreshing and they give you the tools that you need to help your child progress to their full potential. They provide the exercise Programme and they show us how to do the exercises. Then we have the hardest task of all - convincing a five year old that he needs to do them! But they are there to support you every step of the way. Any problems, they are at the end of the phone. I couldn't imagine life without them.

It is hard work for all of the family but it continues to be worth it. Being able to help our son progress and become more independent has been very empowering and every time we visit the Centre, we come away feeling more positive.

These were the two things that really struck me when we left after our first Assessment: we were now able to help our son and we had been given the tools to do it. Until then, I had felt completely helpless.

Brainwave are our saviours.

Anita

Events

During the year, Brainwave ran a number of successful events around the country. These included a Soccer Dinner in May with support from the London Business Development Group and a clay pigeon shoot in October with the support of the North West Business Development Group. In addition, there were a number of smaller events including a race day, beer tasting (thanks to the help from the Farmers' Club) and a Mad Hatter's Tea Party (thanks to Stockton Heath Festival).



There were also a number of events organised by Brainwave's supporters. For example:

- Spinningfields organised a duck race in Manchester on Good Friday
- Arlene Brown organised a Golden Girls lunch
- Chartis employees held a London to Paris bike ride
- The Port Regis School in Dorset became the first to 'Plant A Brainwave Garden', planting 100 red and yellow tulips
- The Annual Bridgewater Variety Show



Want to help locally?

Contact one of our Community Managers:

South West

Paul Smith T: 07725 956 015
paulsmith@brainwave.org.uk

North West

Joanne Freeman T: 07872 411 580
joannefreeman@brainwave.org.uk

South East

Gerry Gould T: 07725 956 014
gerrygould@brainwave.org.uk

Our Shops

The 21 shops, including the six we opened during the year, are a major source of funds for our work. They are traditional charity shops, relying solely on donated goods that we can sell. We are very grateful to the many individuals and companies, including Cosyfeet and Laura Ashley, who donated items throughout the year, and to the 300 hardworking volunteers without whom we could not operate. On average each of the existing shops raised a net £10,300 (£8,600 in 2009). In addition, the shops act as a focal point for raising awareness of the Charity as well as financial donations.



Our President, HRH The Countess of Wessex, made a surprise visit in late summer to our new shop in Dawlish.



Brainwave runs numerous events during the year from dinners and beer tastings to walks and fun runs, as well as having places in serious marathons and arranging challenges both in the UK and abroad. Do you fancy crossing the Andes on horseback?

If you are interested in getting on our events list, Contact Melanie Relffe-Arnold: 01278 726923;
MelanieRelffe-Arnold@brainwave.org.uk

2010 Financial Highlights

As we anticipated in 2009, the growth in the number of children on Programme has substantially increased our expenditure.

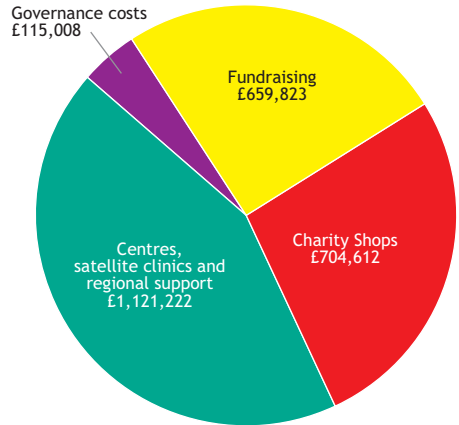
To cope with this, in 2009 the Trustees agreed that Brainwave needed additional fundraising streams. This led to increased investment in fundraising and we plan to continue that investment until 2012, and possibly beyond.



These strategies have already proved effective and our total gross income has increased from £1.822 million to £2.256 million, a rise of nearly 24%, spread across a number of income streams.

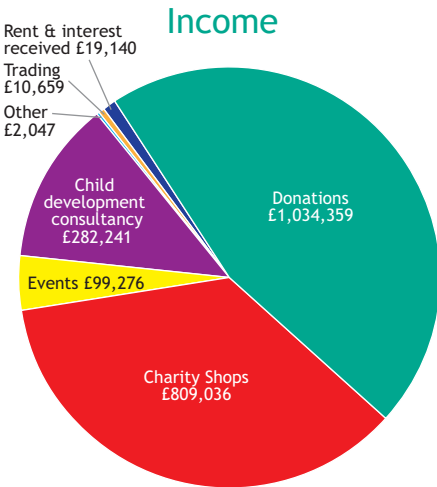
Our expenditure increased to £2.601 million, of which £1.121 million was on charitable activities, an increase of 13% on 2009.

Expenditure



The fundraising investment included £160,000 on face to face fundraising to recruit new donors; £65,000 on additional fundraising staff (mainly in the North West to support our new Centre); £63,000 on six new shops, with a further £29,000 invested in a new till system that enables us to track sales and realise Gift Aid through our 21 shops.

The fundraising ratio for shops, as for all charities, is higher than some other fundraising areas. Brainwave's shops account for 36% of all of its income. If the shop's income and costs are removed, only 34p in every pound was spent on 'existing' activities ie without new fundraising areas.



Balance Sheet

MILLIONS

Tangible Assets and Investments	£1.276
Current Assets	£0.684
Current Liabilities	£0.345
Net Assets	£1.612
Of which:	
Restricted funds	£1.023
Unrestricted funds	£0.589

To help balance the portfolio, we have started work on acquiring legacies, which have low fundraising ratios. However, income from this area is a long term aspiration. If you would like further information on legacies please see www.brainwave.org.uk.

President

Her Royal Highness The Countess of Wessex

Vice Presidents

The Rt Hon The Lord King of Bridgwater, CH
Major General Sir Christopher Airy, KCVO, CBE
Dame Jane Whiteley DBE
Her Majesty's Lord-Lieutenant of Somerset, Lady Gass

Patrons

Sir Ranulph
Fiennes BT OBE
Mr Tony Bullimore
Mr Andrew Castle
Dr Michael Smith
Mr Olly Murs
(featured right)



Brainwave Centres

Bridgwater - South West Centre,
Marsh Lane, Huntworth Gate,
Bridgwater, Somerset, TA6 6LQ
T: 01278 429089; F: 01278 429622
E: enquiries@brainwave.org.uk

Warrington - North West Centre,
Unit 602, Birchwood One Business Park,
Dewhurst Road, Birchwood, Warrington,
Cheshire, WA3 7PU
T: 01925 825547
E: enquiriesnw@brainwave.org.uk

Witham - South East Centre,
Beechen House, Rear of 16 Newland Street,
Witham, Essex, CM8 2AQ
T: 01376 505290/503608
E: enquiriesse@brainwave.org.uk

Principal and registered office:
The Brainwave Centre Ltd, Marsh Lane,
Huntworth Gate, Bridgwater, Somerset, TA6 6LQ
T: 01278 429089 F: 01278 429622
E: enquiries@brainwave.org.uk

Retail Centre

Unit 14, Horn Park Quarry Business Park,
Broadwindsor Road, Beaminster, Dorset, DT8 3PT
T: 01308 867984

Our Shops

Devon

Ashburton: 11 East Street,
Newton Abbot, Devon,
TQ13 7AD; T: 07593 913341

Buckfastleigh: 37 Fore
Street, Buckfastleigh,
Devon, TQ11 0BS;
T: 01364 642010

Chudleigh: 12 Fore Street,
Chudleigh, Devon
TQ13 0HX;
T: 07874 819943

Colyton: London House,
Colyton, Market Place,
Devon, EX24 6JS;
T: 07927 215223

Honiton: 15 New Street,
Honiton, Devon, EX14 1HA
T: 07593 914268

Moretonhampstead:
New Street,
Moretonhampstead,
Newton Abbot, Devon,
TQ13 8PE;
T: 07866 309951

Ottery St Mary:
14a Mill Street,
Ottery St Mary, Devon,
EX11 1AD; T: 07856 985052

Seaton: 6a Fore Street,
Seaton, Devon, EX12 2LA;
T: 07738 252192

Dawlish: Richmond Court,
Richmond Place, Dawlish,
Devon, EX7 9LP;
T: 07927 214407

Torquay: 280 Union Street,
Torre, Torquay, Devon,
TQ2 5QY; T: 07597 716409

Dorset

Beaminster: 23 Hogshell
Street, Beaminster, Dorset,
DT8 3AE; T: 01308 861771

Stalbridge:

Southampton House,
Ring Street,
Nr. Sturminster Newton,
Dorset, DT10 2LZ,
T: 07927 215099

Sturminster Newton:
4 Station Road, Sturminster
Newton, Dorset, DT10 1BA;
T: 07856 984634

Somerset

Bruton: 24 High Street,
Bruton, Somerset
BA10 0AA; T: 01749 812995

Langport: Bow Street,
Langport, Somerset,
TA10 9PW; T: 07927 214407

Taunton: 106 Roman Road,
Taunton, Somerset
TA1 2BJ; T: 07704 645517

Somerton: 1 Lancaster
House, Cox's Yard,
Somerset, TA11 7PR;
T: 01458 272772

South Petherton: Little
Thatch, St James Street,
South Petherton, Somerset
TA13 5BS;
T: 07704 647477

Yeovil: 48 Princes Street,
Yeovil, Somerset BA20 1EQ;
T: 07811 177342

Taunton: 2 Priorswood
Place, Taunton, Somerset,
TA2 7JW; T: 07593 913414

Wiltshire

Mere: The Waltons
Building, The Square,
Mere, Wiltshire, BA12 6HH;
T: 01747 863432